

Level 2 Certificate Introduction to Cabin Crew

Location	Altrincham Campus
Course Type	College 16-18
Department	Tourism & Aviation
Start Date	Tuesday 1st September 2026
Course Code	AFP-TT2C-1200

Course Overview

Embark on an exhilarating journey with our Level 2 Certificate in Introduction to Cabin Crew course! Designed to launch your career into the clouds.

Whether you dream of exploring the globe or delivering exceptional service with a smile, this course is your boarding pass to a rewarding career above the clouds. Don't just dream of flying-take the first step towards making it your reality! Apply now and let your career take flight.

Course Requirements

4 GCSE's at Grade 3 or above (including maths and English Language). Applicants must be aged 17 when the course starts.

Applicants will also be required to complete an assessment, which must be successfully finished to a satisfactory standard prior to being offered a place in the course.

What You Will Learn

The primary purpose of this qualification is to provide you with an introduction to the knowledge needed to work as cabin crew. You will develop your understanding of the cabin crew role and the work involved, including the duties carried out by cabin crew in the crew room.

Working as cabin crew involves a diverse range of responsibilities that ensure the safety, comfort, and satisfaction of passengers throughout their journey. Our Level 2 Certificate Introduction to Cabin Crew course comprehensively covers all aspects of this dynamic role:

Safety: Learn protocols for emergencies and first aid.

Emergencies: Gain skills to handle evacuations, fires, and medical situations.

Customer Service: Develop skills for passenger satisfaction and managing challenges.

Cabin Service: Master selling techniques for onboard services.

Communication: Learn to make clear announcements and use communication systems effectively.

By completing our course, you will be well-prepared to embark on a rewarding career as a cabin crew member, equipped with the knowledge, skills, and confidence to excel in this exciting and fast-paced industry.

Assessment

This is a knowledge-based qualification and you can expect to be assessed within a classroom setting with the option of your skills being assessed in a realistic working environment.

Progression

If you're interested in progressing to the next level of vocational learning, successful completion of this qualification will enable you to progress onto the Level 3 Diploma in Travel and Tourism.

Career Options

This qualification will prepare you for employment as a cabin crew member, providing you meet the necessary employer entry requirements.

Mandatory Units

Working as Cabin Crew

Airline Health, Safety and Security

Aircraft Emergency Situations

Dealing With Passengers on Board an Aircraft

Cabin Service - Selling Techniques

Making Passenger Announcements on Board an Aircraft

Contact Details

For further information please contact T: 0161 886 7070 or E: info@trafford.ac.uk

Disclaimer

Although every care has been taken to ensure that the information contained within this document is accurate, there may be changes to this programme and provision. We will endeavour to keep prospective and current students updated where appropriate and when the information becomes available.